

OWENS LAW GROUP, P.A.

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February 6, 2009

Rich Panek
EastBayIT
235 Apollo Beach Blvd.
Apollo Beach, FL 33572

Dear Rich:

I wanted to take the opportunity to express my sincere appreciate for your hard work and dedicated work ethic, and to commend you on all your efforts, painstaking detail and professionalism that you and your company represents. I know if I have a critical issue that you provide an almost immediate response to our needs. Although I am quite handy in our firm's IT needs, it is comforting to know that you are available. Your continued education is an asset to this firm, inasmuch, as you can provide additional consultations to aid us in keeping our data fully protected and entire system stable.

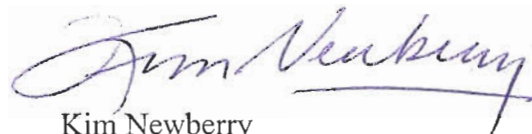
Your company has successfully upgraded our server and server software. All of our software was properly deployed and all data transferred is working at an impressive speed and error free.

I have referred your company in the past, and will continue to refer EastBay IT as the occasion arises. Your best advertising is satisfied customers, and I am a satisfied customer.

In this fast paced world, many folks do not take the time to send their appreciation for a job well done, and I would like to remain guilt free in that area. You also have my permission to use my letter of thanks and appreciation as a letter of reference.

Very truly yours,

OWENS LAW GROUP, P.A.



Kim Newberry
Firm Administrator

KAN/bms