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Dear Rich,

I just wanted to take a moment to express my very deep gratitude for all that you have done for us. As you know, we had a major refresh here at the museum - not only away from old and broken servers, but also a migration from Windows\Exchange 2000 server to Windows\Exchange 2003. Although I am a competent network engineer myself, I knew from prior history that your abilities, along with everyone else there at IT Authorities, would give us a the necessary confidence we needed to make such a rapid transition in just a few days.

Indeed, most of what you did for us would have taken 'forever' to complete on our own. As an added benefit, you provided a pleasant attitude, and a 'let's do it right' work ethic that just cannot be easily found among your competitors.

We can't thank you and your company enough for helping us every step of the way, from planning and ordering just the right equipment we needed, to the installation and follow-up support afterwards.

Thanks so much Rich!

Jesse L Jackson
IT Manager
Florida Holocaust Museum
Saint Petersburg, FL

